



Errinrung

Long Term Care Home
December – 2023



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Wow! December already! We would like to thank all the staff that made our Christmas tea a truly special event for our residents, we really missed the families this year but made the decision to keep our residents as safe as possible as the holiday approaches! The new year is just around the corner and as we gear up for Christmas, we remind families that if you are

wanting to spend time with a loved one, we have several rooms that are at your disposal for your own private celebrations! If you would like to rent a room to spend some one-on-one time with your loved one, please feel free to contact Kristina the Program Services Manager @ 519-599-2737 ext. 6



We will be having a special Christmas contest to see which staff, resident and family member can decorate their loved one's door the best! If you are interested in joining in on the fun, we will be doing the doors all day on Monday December 11th, 2023!

We are also doing a 12 days of Christmas for our residents, so peak at our calendar and see if this is something you want to participate in. Families are always welcome to join in on the fun! 😊

RESOLUTIONS *activities* exchange *networking*
quality of life QUALITY OF CARE
FAMILY COUNCIL
 engagement *sharing* **SUPPORT**
improvements

The main purpose of a Family Council is to improve the quality of life of Long-Term Care residents and to give family and friends a forum for sharing their experiences, learning and exchanging information. While each Family Council is unique, Family councils in general focus on improving the quality of life and assuring quality of care for all residents and supporting each other. Family Councils facilitate communication and promote partnerships with home staff, council members, families, friends, and residents.

. If you are interested in joining in person or via zoom, please let me know

Our next meeting is January 12th at 3pm

I will send out the zoom link as well to all families!

If you have any questions, or to add anything to the agenda, please contact Kristina Marquis @ 519 599 2737 ext. 6



As the cold weather approaches, we remind staff and families to change into different shoes or wear the blue booties provided to prevent falls and keep our home clean. If you cannot find suitable footwear when coming in, please reach out to the charge nurse and she will provide you with something.



Reminder for Families to sign residents out when leaving the building. The sign out book is located at the south nursing station 😊



The family and resident satisfaction survey results are in! We would like to thank all of our families and residents who took the time to participate in the study! I reviewed the results with both resident and family council but if you were unable to attend and want to see them, please reach out to Kristina in programs!



Spiritual Care at Errinrunga

I wanted to address some concern in our surveys from several families that the recreation department does not have enough spiritual care in our home. If you peek at our monthly calendar, you will see that we offer three different live church services in our home. St. Georges church comes the first Monday every month, Grace United and First Baptist church alternate every first and second Wednesday each month as well. In addition, we have our own Chaplain available on call anytime in the event a resident/family needs it.

Up until last year we also had blue mountain community church and presbyterian church come in, but they have been struggling to secure a minister for quite some time. I have reached out to both churches a few months ago to see if they are interested in returning but haven't heard anything yet. We also have regular hymn sings and virtual church services every Wednesday that the churches aren't in the home.

If you have a specific idea of how we can improve, please reach out to Kristina in programs (519)599-2737 ext 6



The hairdresser will be here every Wednesday going forward for the day. If you are not sure if your loved one is on the list please contact Pretty Mathew at ext 1 .

The chiropodist is here every 7 weeks and gives us a date the week prior. They were here the last weekend in October! I will keep families updated ☺

choice

The programs manager in partnership with the dietary manager and residents' council have started a chef's choice day on the menu.

The residents will choose a meal that they would like to have, and it will appear on each menu. This recipe could be an old family recipe or simply something they have been craving. We decide each month at residents council! If families have an idea for our chefs choice, please reach out to Kristina in programs!

OUR VISION

Bridging Lives together with meaning and purpose

OUR MISSION

"To provide quality care and services through excellence and innovation.

L- Live life to the fullest

I- Implement change through innovation

V-Value freedom of choice

E- Exceed Expectations





December 3rd-
Gordan
December 6th-
Patricia
December 21st-
Judi
December 22nd-
Elizabeth
December 27th-
Dougie

December Events

December 1st, 2023- Art Therapy
December 5th, 2023- Pajama Day
December 5th, 2023 – Music with Michael Semenuk/Pajama Day
December 6th- Grace Untied Church
December 7th, 2023- St. Georges Christmas Church Service
December 8th- Holiday Christmas Musical
December 11th- Door Decorating
December 12th- Christmas Photos
December 13th- Holiday Staff Appreciation
December 14th- Christmas Sweater Day
December 18th- Music with James Skarnikat
December 19th- Resident Council
December 20th- Christmas Photos
December 21st- Music with David Latham
December 22nd- Art Therapy
December 25th- Merry Christmas!!!
December 26th, 2023- Boxing Day
December 28th- Music with David Latham
December 29th- New Years Party
December 31- New Years Eve!



Problems with phones

We have had some complaints about the phones at Errinrung, either staff not answering or the phone disconnecting randomly. We just wanted to let families and residents know that we recently had a technician come in and replace all phones in the nursing home and put in additional phones in the dining rooms. All the staff have been reminded that it is everyone's responsibility to answer the phones and managers have done random audits to ensure that this is happening. Reminder for families -Please avoid calling, unless its urgent, at mealtimes. Staff are finding that most of the time they are taking calls during meals ☺ Thank you!

If you need us....

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