











Spring has sprung! We have had such a busy winter and spring is no different! Happy Easter Spring to all our residents and families!!

As always, if you wanting to spend time with a loved one, we have several rooms that are at your disposal for your own private celebrations! If you would like to rent a room to spend some one-on-one time with your loved one, please feel free to contact Kristina the Programs Manager @ 519-599-2737 ext. 6. There is no cost to these spaces @



A huge thank you to Pattie Harper from the Marsh Street Art Centre!! Pattie and I organized another art show/wine and cheese and are being featured in the next issue of the review! Pattie donated all the paintings to our home and the residents even entered some of their own paintings for the event!



RESOLUTIONS networking activities quality of life QUALITY OF CARE

FAMILY COUNCIL engagement SUPPORT improvements

The main purpose of a Family Council is to improve the quality of life of Long-Term Care residents and to give family and friends a forum for sharing their experiences, learning and exchanging information.

While each Family Council is unique, Family councils in general focus on improving the quality of life and assuring quality of care for all residents and supporting each other. Family Councils facilitate communication and promote partnerships with home staff, council members, families, friends, and residents.

. If you are interested in joining in person or via zoom, please let me know

Our next meeting is May 10th, 2024 at 3pm in the interaction room downstairs

I will send out the zoom link as well to all families!

If you have any questions, or to add anything to the agenda, please contact Kristina Marquis @ 519 599 2737 ext. 6



If you have a nice comforter for your loved ones bed, please bring it in! We would love for each residents space to look different and more like a home than a hospital! Make sure it goes to laundry to be labelled first!

Reminder for Families to sign residents out when leaving the building.
The sign out book is located at the south nursing station©





Hi, my name is Alyssa Sisson, and I am back from Maternity Leave!

My role here at Errinrung Long term Care is RAI Coordinator.

I ensure that all RAI assessments are completed on time and correctly and that care plans are update and accurate. I work alongside nursing to ensure that assessments are done on time and as per routine. I enjoy spending time with my family we love going for walks and just hanging out outside.

If you have any questions about RAI or care planning feel free to come and see me downstairs in the RAI office!

STAFF SPOTLIGHT



Hello, my name is Alyssa Wright, and I am a Nurse Practitioner. My nursing career began 8 years ago in a small Northern Ontario town. Since then. I have worked with all age groups ranging from pediatrics to older adults and have gained experience in different specialties including respirology. My NP role here at Errinrung includes treatment and management of both acute and chronic conditions while promoting positive resident health outcomes. On my spare time I love to spend time with my family outdoors, camping and travelling the world.

OUR VISION

Bridging Lives together with meaning and purpose

OUR MISSION

"To provide quality care and services through excellence and innovation.

L- Live life to the fullest

I- Implement change through innovation

V-Value freedom of choice

E- Exceed Expectations



Dove and Angel on Doors



The hairdresser will be here every Wednesday going forward for the day. If you are not sure if your loved one is one the list please contact Pretty Mathew at ext 1.



We had a few questions regarding doves on resident doors so we thought the newsletter would be the perfect place to explain it!

Doves are often seen as symbols of peace, spirituality, hope, renewal, transformation, and love. They can also represent compassion and kindness to others during difficult transitions. At Errinrung, when a resident is deemed palliative by the team, a dove is placed on their door. This alerts everyone that a resident is palliative. We find this useful for staff/families, so everyone is respectful in the hallways and actively supporting the families. When a resident has passed, we place an angel on the door. Again, this alerts staff to be quiet, respectful of the families/ resident during the difficult process. When the funeral home arrives, we call code angel over the PA system and every staff member in the building lines up at the nursing station in a guard of honor to pay respect to the person leaving our home.



April 4th-Kim K

April 22nd-Barb W

April Events

April 1st- Easter Monday April 1st -Pet therapy April 4th- Music with David Latham April 5th- Art Therapy with Gail April 8th- Pet Therapy April 8th- St. Georges Church April 10th- Grace United Church April 12nd- Music with Michael Semenuk April 15th- Pet Therapy April 16th- Music with Brian and Gloria April 17th- First Baptist Church April 18th- Music with David Latham April 19th- Art Therapy with Gail April 22nd- Pet therapy April 23rd- Music with Rick Groves April 25th- Beaver Valley Kids Visit! April 26th- Country Themed Music April 29th- Pet Therapy

If you need us....



SPRING

At Errinrung we have a policy on whistleblowing. This policy exists to ensure that concerned parties are protected from any form of harassment, coercion, penalty, threats of discrimination and, in the case of employees, any adverse employment consequence, including, discharge, suspension, demotion or transfer. An individual who retaliates against someone who has reported a violation in good faith under this Policy will be in breach of this Policy and will be subject to discipline, including by way of potential termination of employment. Concerned parties who believe that they have been targeted for discrimination, retaliation or harassment as a result of having submitted a report should advise the Chief Legal Officer and Chief **Human Resources Officer.**

Dona Kurian **Executive Director** Ext.5 or dkurian@southbridgecare.com Jennifer Rodger Director of Care Ext 3 or jrodger@southbridgecare.com Kerry Baker **Business Office Manager** Ext.7 or kbaker@southbridgecare.com Michelle Wilson **Resident Services Coordinator** Ext. 1 or mwilson@southbridgecare.com Kristina Marquis **Programs Manager** Ext 6 or kmarquis@southbridgecare.com Debbie Alexander Retirement Home Manager Ext 4. or dalexander@southbridgecare.com

Connie Wyant

Food Service Manager Ext 227 or cwyant@southbridgecare.com

> **Pretty Mathew** Ward Clerk Ext 1 or

pretty.matthew@southbridgecare.com